Person specification for Health Care Assistant

	Essential	Desirable
Academic/Vocational Qualifications	Good General Education	Qualified in PhlebotomyQualified to NVQ level 3
Experience	Experience within a health care setting	Experience in GP Practice
Knowledge/Skills	 Ability to provide quality care Good interpersonal and communication skills Good organisational skills Good team working skills Effective time management skills Ability to work independently following verbal or written instructions Adaptable to change Computer literate 	 Basic IT Skills Knowledge in systmone clinical systems Skills in Phlebotomy, ECGs, Patient Health Checks, Blood Pressures Basic first aid knowledge Health and safety awareness Awareness of Blood Borne Viruses
Qualities/Attributes	 An understanding, acceptance and adherence to the need for strict confidentiality Able to work on own initiative Able to work under pressure and remain calm Flexible and adaptable Aware of own limitations Keen to develop 	
Special requirements of post	Provide cover for absence of other HCA when required	