

NHS Friends and Family Test February 2018

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online	2					
Postcard	5		1			
Other						
Total						

Comments

- Lovely Surgery and Great Staff
- Access to a Doctor's appointment quickly. This service is excellent. Friendly and helpful staff. A willingness to help resolve medical issues and very attentive
- Always get good attention from staff and doctors
- Doctor listened and suggested follow-up treatment that I am happy to do
- Excellent care and understanding from G.P.
- Would be nice if receptionist said Hello or good morning instead of gazing as if one was an alien and being abrupt