

NHS Friends and Family Test June 2018

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online	1					
Postcard	6					
Other						
Total	7					

Comments

- Very efficient service, friendly staff.
- Been here since I was born and always had great treatment
- Very helpful and efficient
- Very efficient surgery, like the online system for appointments and prescriptions, very little delay in getting an appointment. Dr Emma Miller always helpful and knowledgeable.
- It is never too difficult to get an appointment with my chosen doctor. Admin staff always very helpful. Doctors always fantastic
- I have had need to come to this practice while on holiday for some treatment to one of my legs. The courteous and friendliness has been first class. I would especially like to thank the receptionist and the nurses who looked after me. (Temporary Resident from Peterlee)
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