

NHS Friends and Family Test July 2015

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	23	3				
Other						
Total						

Comments

- Excellent, can't think of any criticism!
- First Class Practice team.
- Efficient, Friendly, professional, helpful couldn't do without them!
- Dr Listens
- Service helpful friendly and professional
- I cannot fault the service given by the doctors and district nurses, practice nurses and would and have recommended this surgery to others.
- Convenience!
- Always friendly, helpful and always have time to listen. Always appointments available efficient reception.
- Lovely Staff, Saw registrar doctor she is great very helpful.
- Very friendly and approachable - good explanations of conditions.
- All staff receptionists, nurses pharmacy staff and doctors are very nice caring but professional. They listen and advise accordingly.
- Very helpful reception staff, friendly and caring doctors and nurses.

Practice Response – We thank all the patients who have taken the time to leave feedback and comments. The results are shared with the whole team. We can take pride in the success but also learn and make improvements to our s