

NHS Friends and Family Test August 2018

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online	1					
Postcard	9	2				
Other						
Total						

Comments

- Accessible – available- open and honest.
- A caring practice – a meaningful discussion on ones problems is offered in full along with an explanation of the drug one is taking/or being given – perhaps one could condense the overall situation by appreciating being dealt with as a person and not a number – never allow the practice to grow larger than it is. A tremendous practice. Thank you for all you do over the years.
- All consultants are very helpful.
- Excellent doctors easy to get appointments.
- Over the years all doctors/staff/nurses have been superb.
- The practice, is perhaps one of the best in the area, offering support and empathy.
- Excellent doctors at this practice.
- I was seen promptly and had a good examination.
- Very helpful, full of information on how to help myself etc. very kind and welcoming.
- Most of the time I am listened to.