

## NHS Friends and Family Test August 2019

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online	1				1	
Postcard	6					
Other						
Total	7				1	

### Comments

- Very friendly practice. Always easy to get an appointment. Very caring staff and doctors.
- No problems with appointments, nice and friendly. Everyone in the practice is very friendly. Everyone in practice is very helpful.
- I am staying at a local caravan park and managed to get an urgent appointment at Belford when I fell in. However they rang me 15 minutes later and had managed to get me in to seahouses surgery as it is closer and saves a lot of money on a taxi. Excellent service. On arrival at seahouses the receptionist was lovely and helpful and the doctor was amazing. Very thorough and informative. Thank you.
- Very approachable great staff and doctors/nurses.
- Good doctors surgery
- Medical administrators are superb, outstanding customer service & genuine care. DRs are excellent. Dr Miller is thorough & patient regardless of how extremely busy she is.