

NHS Friends and Family Test September 2017

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online	2					
Postcard						
Other						
Total						

Comments

- Made to feel like a human, rather than a hindrance.
- The availability of GP appointments and the help and friendliness of the GP's and their staff both clinical and administrative.