

## NHS Friends and Family Test October 15

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	8	3				
Other						
Total	8	3				

### Comments

- Good Care when needed
- Helpful, friendly, felt as ease
- Very pleasant young lady, helpful, answered questions clearly, made me aware of what might need to be done.
- No problems, friendly, got seen quick and everyone helpful
- Friendly , infomative, efficient.
- All very friendly and helpful
- All staff really friendly and helpful.
- Always a great fast service. Good staff everywhere feel valued. Thank you
- The doctor was friendly, kind and understanding. She got me all the info with more than one option to help. Everything was explained in a simple understandable way.