

NHS Friends and Family Test October 2018

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online	1					
Postcard	9	1				
Other						
Total	10	1				

Comments

- Appointment on time, friendly and efficient advice given.
- Very good doctors they can't do enough for you.
- I really like the internet booking system. Nearly always able to see a doctor face to face. Reception staffs are always welcoming and pleasant.
- Very nice service
- Friendly staff and doctors. Easy to make appointments.
- Staff and doctors are very friendly and always have time to spend with you. Never hurry you in and out.
- Always receive prompt and efficient attention
- Lovely understanding Doctors who are good at listening.
- Always feel listened too and treated well.
- You feel as if you are part of a family, all your questions are dealt with to reassure you.