

NHS Friends and Family Test November 2018

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online			1			
Postcard	2					
Other						
Total	2		1			

Comments

- Handed in an earlier repeat prescription to surgery letterbox, no problem and collected from Boots. Attended annual health check later and handed in repeat over the counter to member of staff, a week later called in to boots to find no medication. Boots rang surgery to find no prescription outstanding, ie lost!
- Excellent service from all staff, well organised and efficient.
- Very good whenever I phone up.