

NHS Friends and Family Test December 2019

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online	1					
Postcard	6	1				
Other						
Electronic		1				
Total	7	2				

Comments:

- Caring and thorough practitioners and appointments easily available
- Always easy to get an appointment and great service all round
- I have always had the best care and understanding by kind doctors that listen
- Always get an appointment in good time. Friendly/helpful receptionists.
- Excellent service by everyone
- They are very professional, helpful and care for their patients
- I always receive help and attention from all at Belford. So it is greatly appreciated, thank you!